

## WaPUG 1988 - Bournemouth

### Summary of the Manuals & Training Workshop

These workshops were attended by a relatively small but active number of delegates. The chairman, as Customer Services Manager for Wallingford Software, thus responsible for both manuals and training, had some difficulties in keeping the required impartiality!

The discussions focussed on three aspects: the revision of Volume 1 of the Wallingford Procedure, the new style of manuals brought out by Wallingford Software, and a review of the WASSP/WALLRUS training courses.

Copies of the draft outline of the revision of Volume 1 were given to all delegates who expressed an interest. The revision comes about to recognise the changes that have taken place since 1980. The aim is to continue to provide an authoritative reference document on urban drainage procedure, that will last for several years. The treatment of a fictitious small catchment will be included for illustration, as well as a material from the Sewerage Rehabilitation Manual.

On manuals delegates complained that there is a gap between Volume 1 and the Volume 2 User's Guide. However, the new WALLRUS manual attempts to fill the gap by the inclusion of a Tutorial as well as a thorough engineering reference section. Whilst welcoming the concept of Tutorials in computer manuals some wondered whether it would remove some of the training need. The boxed A5 style of the new manuals created some controversy: although most software manuals adopt this size, many prefer the familiar A4 format. On the other hand delegates were very happy to hear that a reference and index sections were going to be included at last. Some suggested a system of highlighting particularly important items e.g. the effect of PIMP for runoff, while others wanted a simple way of calling on known references addressing particular problems e.g. tank modelling, such as WaPUG notes or Technical Notes. The new electronic bulletin board was thought to be ideal for this.

At the workshop delegates were given a one-sheet summary of the range of courses at HR in 1989. This showed that the number and scope of training courses is increasing. WASSP courses are gradually being replaced by ones based on WALLRUS. In general those who had attended the courses at HR liked having a copy of all slides on which they could add their own notes. For the more substantial hydraulics/hydrology lectures, however, there was a call for a text summary. The Advanced Wallingford Procedure course has now been renamed System Modelling for Sewer Rehabilitation, as the term "Advanced" put many off. This is a pity, remarked those who had attended, because this is reckoned to be one of the best courses. Someone suggested introducing one-day "refresher" courses for engineers who had not used the software for a while. These could be held at Water Training centres also. In general HR was called upon to improve the information it produces on training courses, and this was accepted.

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